

PCIP Data per month -January 2026

No. of calls to the surgery	16,277
Number of calls answered in two mins*	0
	*automated data retrieval not possible from our telephony software
Number of calls abandoned	4,253
Items issued via prescription	20,010
Referrals Made	324
Fit Notes (Med3s) issued	187
Administrative Comms. Issued (letters/emails)	1201
Text messages sent and received	1554
Total digital requests submitted to the practice	1897